## AI-POWERED BRAND POSITIONING PROMPT GUIDE

Leverage AI to optimize customer-centric brand positioning in record time.



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Day One is a global healthcare insight and strategy agency at the forefront of tech-led innovation.

We bring together technology and human intelligence to enhance existing approaches and deliver...

GREATER & CHENY NORE AGILITY DEEPER INSIGHT

# Developing customer-centric brand positioning – faster and smarter

In today's competitive landscape, a winning brand positioning starts with understanding customer needs. A customer-first approach ensures relevance, differentiation and impact.

Al accelerates positioning development by:

- Extracting hidden insights from your data
- Filtering and optimizing positioning ideas for strategic fit
- Refining concepts to align with HCP and patient needs
- Speeding up testing and iteration, ensuring faster decisions

Al enhances the development process - it cannot replace human ideation and testing with real HCPs and patients.

## Our approach: Al-powered CreAltive Loops faster, smarter positioning

We streamline brand positioning development with Al-driven feedback cycles, combining technology with real-world validation.

### **INPUT**

Your draft positioning statements or early ideas



### STEP 1

Al-powered ideation, filtering and optimization

Identify the strongest concepts and improve them



Testing with real HCPs and patients

Validate positioning concepts with real-world feedback

## STEP 3

Al-powered positioning refinement

Fine-tune concepts for credibility, differentiation and impact

## The impact...

- → Powerful brand positioning tailored to customer needs
- → Faster decisions cut weeks from traditional methods
- → More cost-efficient streamlined testing  $\vartheta$  iteration



# Purpose of this guide: Mastering prompting for positioning

This guide equips you with the tools to craft precise Al prompts – transforming internal knowledge and data into impactful, differentiated brand positionings.

Prompting is an art. The way you frame a task shapes the depth, relevance, and creativity of Al outputs.

Mastering this skill ensures your Al-generated ideas are strategic, customer-focused, and aligned with your brand strategy.

#### THE AI + HUMAN PROCESS

- 1. Human Prompt → Guide AI with clear, strategic instructions
- 2. Al Response → Generates structured, creative directions
  - Human Refinement → Curate, validate, and enhance for impact

# Getting started: Al + your data for brand positioning

To maximize Al's value in optimizing and refining your brand positioning, follow these two key steps:

#### 1. SELECT YOUR AI TOOL

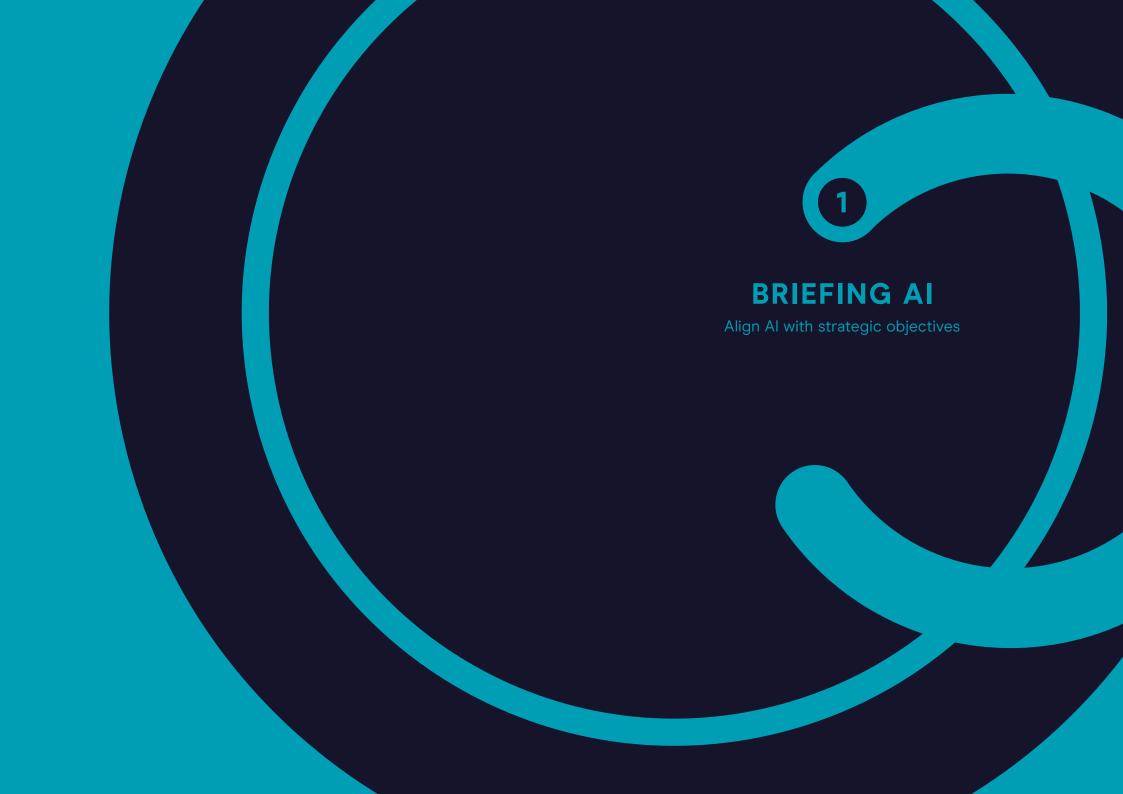
 Use secure, reliable tools like Chatgpt-4o Teams, Microsoft Copilot, Anthropic Claude or your corporate LLM.

#### 2. PREPARE YOUR DATA

- Gather trusted internal data, including:
- → Market research (customer insights, unmet needs)
- → Clinical trial results & real-world evidence
- → Competitor intelligence for market context

With the right Al and data, you're ready to optimize the most credible, differentiating and motivating positioning for your brand – fast.

# **WE COVER FIVE KEY AREAS TO SHARPEN** AND REFINE YOUR BRAND'S POSITIONING: 1. Briefing AI → align AI with strategic objectives 2. Refining initial ideas → make your draft ideas more compelling **3. Filtering concepts →** identify the strongest, most impactful options 4. Optimizing concepts → strengthen impact and differentiation 5. Crafting a brand narrative → build a cohesive, compelling story



# Using the R-I-S-E prompting framework

### **ROLE**

Define Al's role to align outputs with strategic goals.

 Example: "You are an experienced pharmaceutical marketer developing a credible, differentiated and motivating brand positioning for [Product X] in [therapy area]."

#### **INPUTS**

Provide relevant data to guide Al's recommendations.

 Example: "Use insights from product profile, market research, competitor analysis, and clinical trial data to inform your positioning [upload relevant documents]."

#### **STEPS**

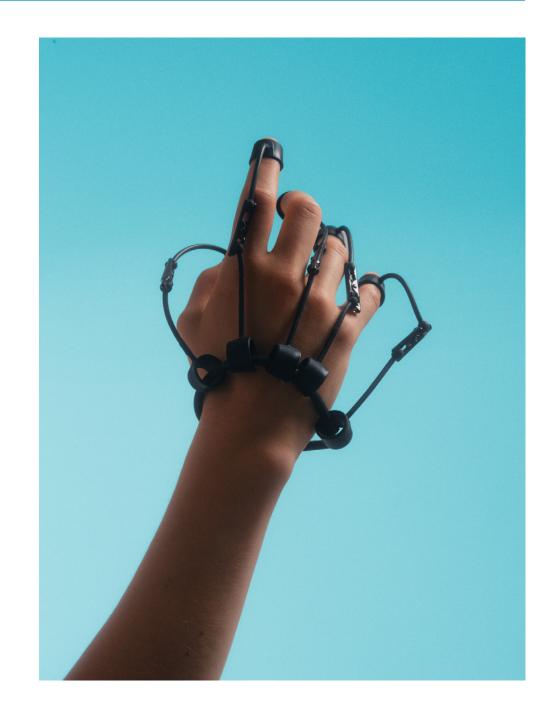
Specify tasks for AI to execute.

• Example: "Analyze the data and generate five positioning concepts using the Premise, Promise, Proof format."

### **EXPECTATIONS**

Set quality standards for the Al-generated content.

 Example: "Responses should be concise, tailored to [HCPs/ Patients], and avoid generic ideas."





## **REFINING INITIAL IDEAS**

Make your draft ideas more compelling

## Aligning concepts with patient unmet needs

Step into the shoes of a patient living with [specific condition]. Describe your daily struggles, treatment barriers, and emotional drivers. Explore key points, then summarize take-aways for positioning [Product X]:

### Daily life impact

- How does [specific condition] affect your daily life physically, emotionally, or socially?
- What small changes would improve your quality of life the most?

#### **Treatment barriers**

- What frustrates you most about your current treatment?
- What would an ideal treatment look like?
- What support do you need to better manage your condition?

#### **Emotional drivers**

- How do you feel about living with and managing [specific condition]?
- What fears, frustrations, or unmet expectations do you have?
- What emotions arise when thinking about future treatments?



## Aligning concepts with HCP unmet needs

Imagine you're an HCP treating [specific condition]. What are the biggest clinical challenges, barriers to prescribing, and workflow constraints you face? Explore key points, then summarize take-aways for positioning [Product X]:

### Clinical challenges

- What are the biggest challenges and frustrations in treating [specific condition]?
- How do you balance patient needs with treatment limitations?

### **Barriers to prescribing**

- What concerns do you have about initiating new therapies?
- What would overcome these concerns?

#### **Workflow constraints**

- How do current treatments impact your workflow and efficiency?
- What would make a new treatment easier to integrate into your practice?

## **Knowledge gaps**

- What information would help you make better treatment decisions or educate patients?
- How do you prefer to receive updates on new treatments or guidelines?

## **Needs prioritization matrix**

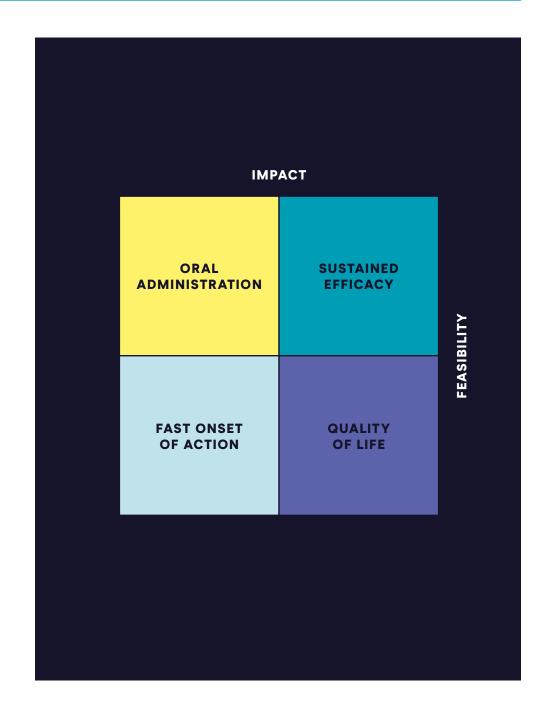
Analyse the following needs for [Product X] in [specific condition] and plot them on a prioritization matrix based on impact and feasibility. Which needs should take priority and why?

- Impact (high/low) on patient or HCP decision-making
- Feasibility (easy/hard) to address based on market constraints

Then, answer the following:

- 1. Which needs fall into the high impact, high feasibility quadrant and should be prioritized?
- 2. What potential barriers exist for addressing these needs?
- 3. How can these barriers be mitigated to maximize market adoption?

Generate the matrix in a structured format (table or chart) and provide a rationale for each placement.



NB: VISUAL REPRESENTATION OF DATA GENERATED BY AI MAY REQUIRE ADDITIONAL HUMAN EDITING

## Strengthening concepts to challenge market norms

You are a category disruptor in [therapy area]. Develop a bold brand strategy that challenges industry norms and differentiates [Product X] in [specific condition] in a unique way:

### Identify standard practices

- What are the dominant norms in [therapy area]?
- Why do brands follow these practices?

### 1. Develop a contrarian strategy

 Propose a unique, non-competitive alternative that differentiates [Product X]

### 2. Risk assessment and mitigation

- Identify three potential risks of this disruptive strategy
- Provide mitigation strategies to ensure success

## 3. Strategic pitfalls & success stories

• What alternative strategies should be avoided and why?

## Optimizing your draft brand positioning concepts

Act as a strategic brand marketer. Based on the [HCP/patient] needs identified [insert], optimize these draft positionings for [Product X]. Ensure they are credible, differentiated and motivating positioning statements for [Product X] targeted at [HCPs/Patients]. Use the Premise-Promise-Proof framework, described as follows...

#### 1. Premise

 Define the unmet needs the product addresses from the market, customer, or condition perspective

#### 2. Promise

 Clearly articulate the unique benefit or value the product delivers to resolve the identified unmet need

#### 3. Proof

 Provide key evidence (e.g., clinical trial data, real-world outcomes) to substantiate the promise



**Follow-up question:** How does each positioning statement differentiate from competitor messaging?



## KPI rating exercise for positioning concepts

Evaluate the following positioning concepts [insert] for [Product X] on credibility, ownability, and motivation. Score each from 1-7 (where 1=low) and explain your reasoning.

- 1. Credibility → does this concept feel believable? Can [Product X] deliver on this promise?
- 2. Ownability → how unique and differentiating is this positioning for [Product X]?
- **3. Motivation** → how compelling is this concept? Would it drive action or prescribing?

Output: generate a scorecard in table format that includes...

- Individual scores for each KPI (1-7)
- Aggregate score (average of all three criteria)
- A rationale for each score

## Simulated HCP/patient verbatim responses

React instinctively to these positioning concepts [insert] as an HCP treating [specify condition].

- 1. For each positioning concept, generate three differentiated responses:
  - Positive reaction → what resonates? Why?
  - Neutral or mixed reaction → what aspects are unclear or need refinement?
  - Sceptical reaction → what concerns or hesitations exist?
- 2. Ensure responses are natural and conversational, capturing real-world perspectives on credibility, differentiation, and relevance.
- 3. Use real-world clinical language that reflects how HCPs discuss treatments.



**Follow-up prompt:** Identify common themes across responses (e.g., trust, differentiation, hesitations)



# **Evaluate fit with master** brand positioning

Act as a brand strategist evaluating the positioning of [subbrand/indication] against the master brand [brand]. Conduct a comparative analysis to determine if the new positioning for [Product X] maintains consistency in tone, core values, and strategic messaging while offering clear differentiation.

### 1. Alignment with master brand

 Does the positioning align with the core values, tone and strategic messaging?

#### 2. Differentiation vs. connection

 Does the sub-brand/indication maintain a strong connection to the master brand while being distinctive enough?

### 3. Inconsistencies and refinements

- Identify any gaps, misalignment, or tensions in messaging
- Recommend adjustments to improve alignment while preserving differentiation

### **Deliverable:**

- A comparative analysis highlighting fit vs. misalignment
- Actionable insights to refine positioning while maintaining differentiation

# **Evaluating brand positioning against archetypes**

Act as a brand strategist. Evaluate each positioning concept [insert] for [Product X] using Jungian archetypes [insert visual]. Identify the archetype that best expresses each concept and explain why it aligns with the positioning strategy.

#### 1. Emotional connection:

• Which archetype is most likely to evoke the intended emotional response from [HCPs/patients]?

### 2. Alignment with audience needs:

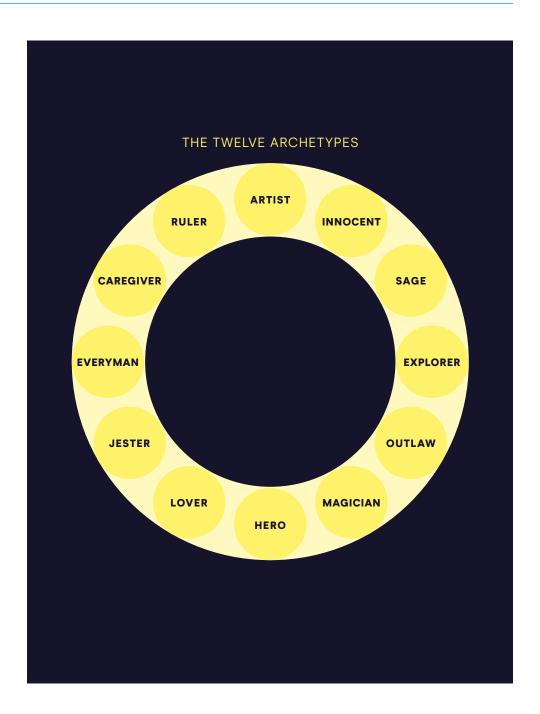
Does the archetype match the values, aspirations, and unmet needs of [HCPs/patients]?

#### 3. Market differentiation:

Is this archetype overused in the category?

#### Deliverable:

- A brand positioning-to-archetype mapping table
- Recommendations for refining positioning based on emotional and strategic fit



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## **OPTIMIZING CONCEPTS**

Strengthen impact and differentiation

## Identifying key areas for improvement

Act as a brand strategist. Evaluate the following brand positioning concepts [insert] for [Product X] and identify specific areas for improvement to enhance their effectiveness across key KPIs. Provide actionable recommendations for refinement.

- 1. Analyse each positioning concept against the following KPIs
  - Credibility → Does it feel believable and deliverable?
  - Ownability → Is it unique and strongly linked to [Product X]?
  - Motivation → Does it drive interest to prescribe?
- 2. Provide clear, specific recommendations to improve each concept, ensuring it is:
  - More aligned with audience needs and expectations
  - Stronger in differentiation and messaging clarity
  - More compelling in emotional and rational appeal
- 3. Generate a structured evaluation table with:
  - Positioning concept
  - Key weaknesses
  - Recommended improvements

## Refining the language using behavioral science

Act as a behavioral scientist. Refine the language of each positioning concept [insert] to optimize its behavioral impact for [HCPs/patients]. Apply principles from behavioral economics, heuristics, and nudges to enhance clarity and persuasiveness.

- 1. Evaluate each concept's language for behavioral impact and suggest refinements using behavioral science principles such as:
  - Loss aversion → emphasize what the [HCP/patient] stands to lose if they don't act
  - Framing effects → present benefits in the most persuasive way
  - Default bias → make the preferred action feel like the natural choice
- 2. Deliver a structured evaluation table including:
  - Original concept
  - Behavioral weakness
  - Optimized version
  - Behavioral science principle applied

## **Evaluating brand positioning using the EAST framework**

Act as a behavioral scientist. Evaluate the following brand positioning concepts [insert] for [Product X] using the EAST framework (Easy, Attractive, Social, Timely).

- 1. Score each concept on a scale of 1-7 across the EAST criteria shown in the visual [upload EAST visual], where 1=low and 7=high
- 2. Provide an aggregate score for each concept (average of all four EAST scores)
- **3. Deliver qualitative feedback**Identify strengths and weaknesses in each concept

### **Output:**

- A structured scorecard comparing concepts across the EAST attributes
- Actionable recommendations to improve positioning effectiveness





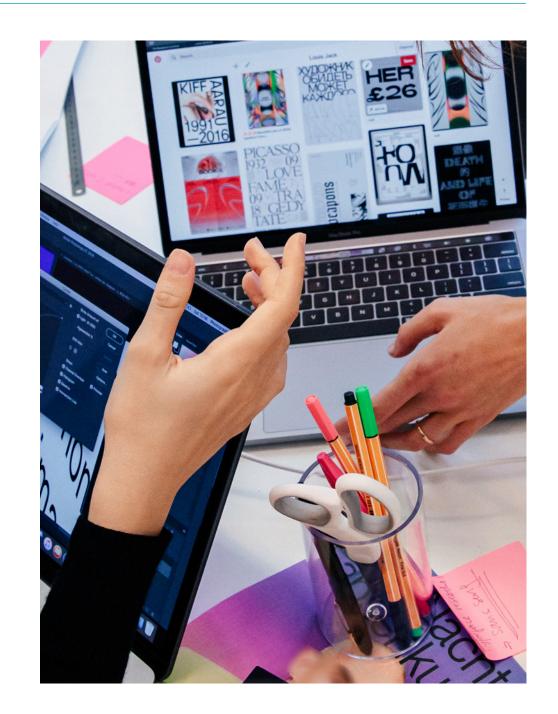
# Creating a visual mood board for positioning concepts

Design a mood board for each positioning concept [insert] for [Product X], capturing its emotional essence, visual cues, colour palette, and tone of voice.

- Emotional essence → what feeling should the positioning evoke?
   (e.g. empowerment, hope, confidence)
- **2. Visual cues →** suggested imagery that represents the brand's essence
- **3. Colour palette →** recommended colours that align with the brand's tone and positioning
- **4. Tone of voice →** keywords or phrases that define the positioning's personality (e.g. bold, reassuring, empathetic)

#### Deliverable:

- A structured summary of the recommended visual and linguistic elements for each positioning concept
- Optional: Al-generated mood board visuals (if using an Al design tool)



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## Crafting a compelling brand narrative

Create a compelling brand story for [Product X] in [specify condition] based on this positioning [insert]. Ensure the narrative is engaging, clear, and emotionally resonant for [HCPs/Patients].

### 1. Context and challenge

• What market challenge or unmet need does [Product X] address?

## 2. Brand promise and differentiation

- What unique value does [Product X] offer?
- How does it stand out from competitors?
- What scientific, emotional, or practical benefits does it deliver?

### 3. Emotional connection and storytelling:

- Frame [Product X's] role in improving lives or changing the standard of care
- Use compelling language to create a vision of the future with the brand in place

#### 4. Call to action:

• What is the desired belief shift or action for [HCPs/patients]?

#### Deliverable:

 A refined, structured brand story that aligns with strategic positioning

